

SESSION 5:

GROWING OUR OWN THROUGH BUSINESS RETENTION & EXPANSION



SESSION PRESENTER

Anita Campbell

Existing Business & Workforce Engagement Manager AREA

Did you know that AREA has been visiting local firms every year to offer assistance for more than 25 years, and that we offer free tools and training for companies seeking to expand? Learn about all of this, and some of our new exciting efforts underway to better connect labor analytics with future desired outcomes.



Session Topics

- ⁰¹ The Importance of a Regional BRE Program
- O2 Structuring the Program
- Cultivating Insights Tools of the Trade
- O4 Greater Albuquerque's Expansion Potential

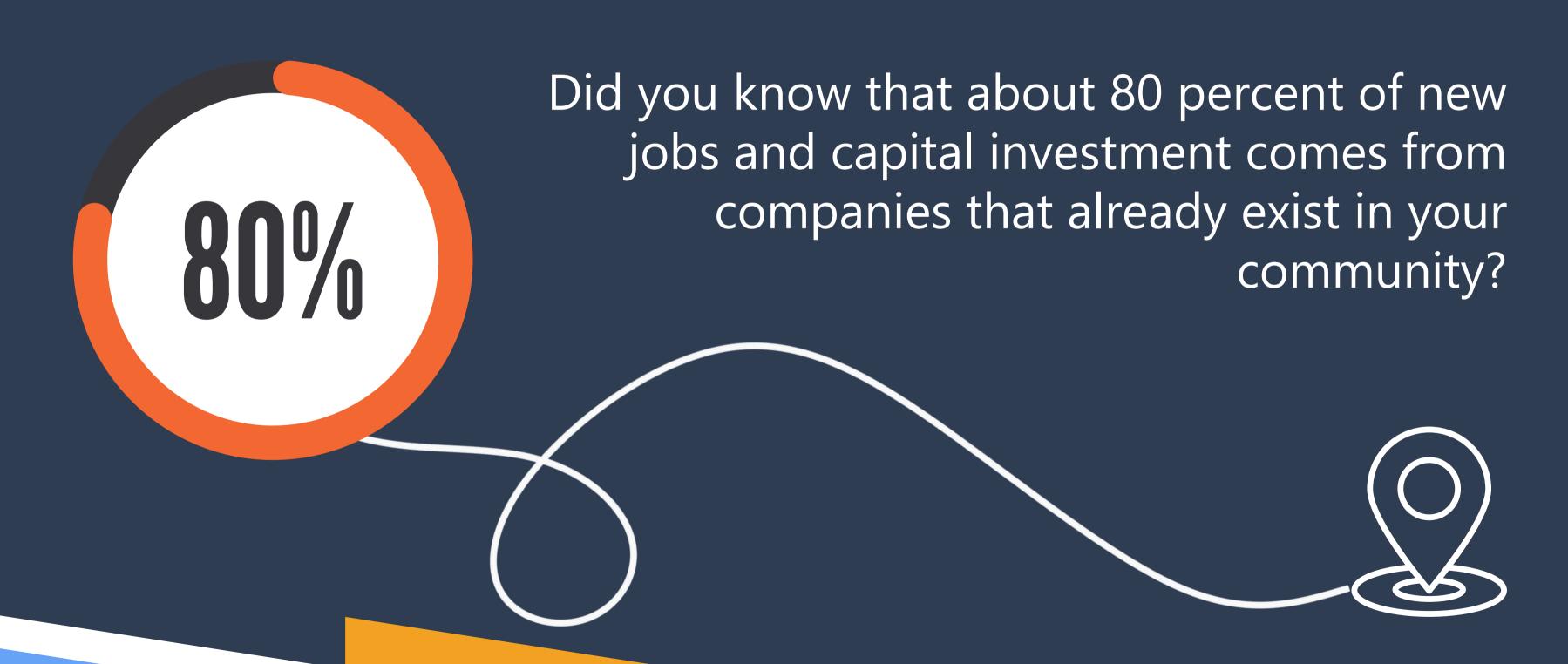


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Why BRE?



Defining BRE

In economic development, business retention and expansion is a program designed to strengthen the connection between companies and the community while encouraging each business to continue to grow in the community. Through direct interactions, events, and research, the program seeks to gain insight into business practices, planned future actions, as well as the challenges of targeted companies. Then, to turn this "business intelligence" into value added services, programs, and/or products that address individual and shared company opportunities and problems.

Key Purpose of BRE Outreach

- Help businesses survive economic challenges
- Assist them with expansions to add more jobs
- Find ways to increase their competitiveness locally, regionally and nationally
- Represent their interests in pubic and private forums
- Draw in valuable resources to benefit them
- Communicate our availability to help
- Work to tighten their bond to the community

Benefits of BRE Efforts

- Creates early warning system
- Address Regional Competitiveness
- Determine policy related items that can be adjusted to remove barriers to growth
- Determine business climate by industry
- Preserve or increase tax base/quality of life
- Firms poised for growth



Brainstorm: What are the consequences of losing existing employers?

Keys to Success

- 1. Research the industries in your economy
 - a. Industry Knowledge
- 2. Know who your top firms are and what is important to the
 - a. Local Firm Knowledge
- 3. Create a program that meets company needs and provides measurable outcomes, and long-term benefits
 - a. Professional Service
- 4. Maintain a results-oriented and long-term approach
 - a. Because it's the right thing to do.
- 5. Work with your partners, internally and externally
 - a. Coordination Service



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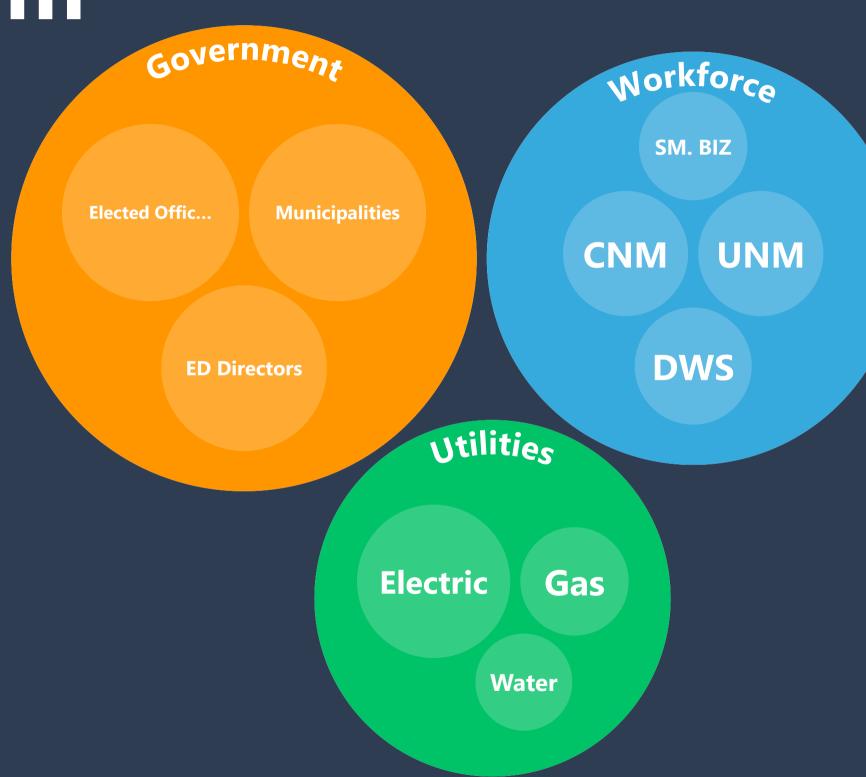




Structuring a Program

A Regional BRE Program includes:

- Local government
- Regional EDOs
- Utility companies
- Workforce partners
- Everyone It's our job to find a solution to any problem.



How do we identify companies to connect with?

Key Criteria

- Major employers
- Companies in a specific industry sector
- Target geographic areas
- Companies in perceived 'growth mode'
- Companies with upcoming lease expirations
- Local vs. non-locally owned

What we're looking for

Corporate Warning Drivers

Non-local management
Ownership/management change
Shifts in the market
Expansion elsewhere
Rapid corporate expansion
Change in corporate strategy

Facility Warning Drivers

Lease expiration Facility condition, size, obsolesces

Market Warning Drivers

Falling sales
Economic shift within the industry
Technology shift/product obsolesces

Operations Warning Drivers Burdensome regulatory environment Escalating local costs Workforce changes Labor dysfunction

OPPORTUNITIES

Expanding sales
Workforce training needs
Need for financing for growth
Seeking marketing or export assistance
Requests for regulatory reform

Explore our Local Business Page







OUR EXPERTS CAN HELP WITH:

- Financial resources
- Connections to state incentive programs
- Engaging with future talent
- √ Government regulations
- Talent attraction and training
- ✓ Public relations and promotion in the region
- √ Site selection or facility expansions

CONTACT US BY EMAIL TODAY TO REQUEST SUPPORT



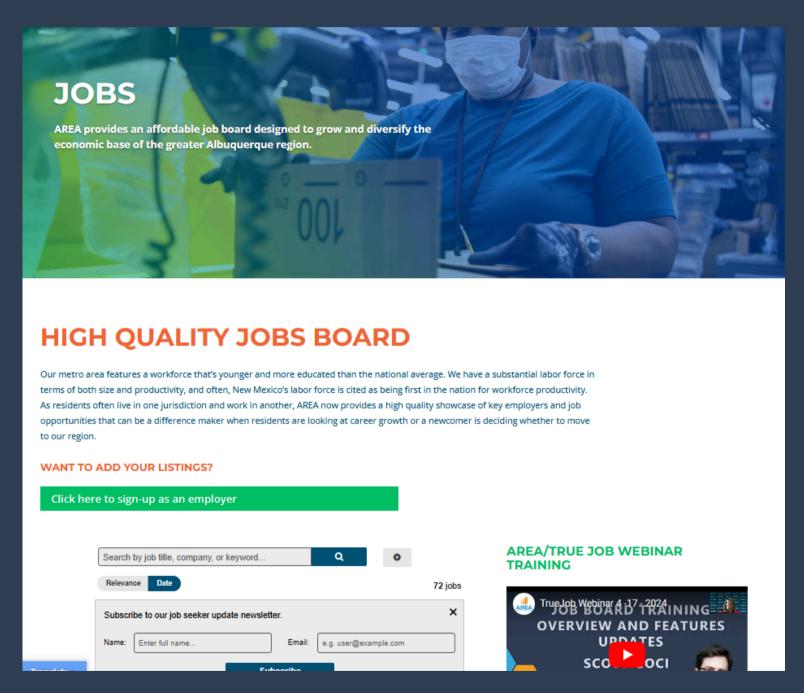
Want more info?

DOWNLOAD A COPY OF THE BRE PROGRAM SUMMARY
BOOKLET

Free Online Jobs Board & Promotion

ABQ.org/jobs





*available on abq.org and live.abq.org.

AREA Existing Business Resource Webinar Series

Upcoming Webinar

Tools for Attracting and Retaining Talent to Your Company Job Training Albuquerque, 529 Education Plan, and other resources

February 5, 2025 10 - 11 a.m. Register: abq.org/events

Recordings Available abq.org/localbusiness

- Research Tools and Resources for Local Businesses
- Maximizing the Benefits of State Programs
 JTIP, WIOA, and other Funding Tools







The Existing Business Resources Series is made possible by WaFd Bank.

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Tools of the Trade - Very Similar to External Lead Generation!

- Labor Analytics and Market Research
- Abqsites.com and Zoomprospector.com
- CoStar lease info
- Dunn & Bradstreet Hoovers
- News announcements
- New Mexico Business Services
- Crunchbase or Pitchbook
- You!



Determining a Survey Format

- Types
 - Mail surveys
 - Email surveys
 - Site visit surveys (staff or volunteer)
 - Website survey links or polls
 - Combination of any of the above
- Rules of Thumb
 - Respect their time
 - Go to them if possible
 - Keep it confidential

Examples of survey questions:

Organizational info
Facility and workforce needs
Business climate
Sales, revenue, clients, suppliers
Growth plans and barriers to growth
Utility and city service ratings

"Junk In, Junk Out:" no matter what data you collect, standardize at least a portion if you want to identify or report on trends

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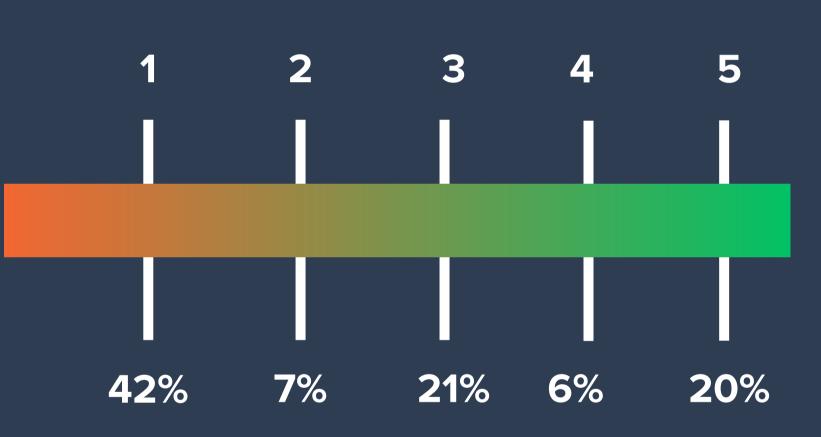
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Market Expansion Opportunity Score

New Companies Indicating Expansion



2025 BRE Strategy

- Q1: Analytics Report Delivery on insights from 2024
- 50 visits as minimum goal for 2025
- Target Sector Timing Alignment with Major Trade Shows
 - Q1: Aerospace (Space Symposium April)
 - Q2: Manufacturing (Select USA- May) & Bioscience (BioInternational - June)
 - Q3: Semiconductor (Semicon West October) & Corporate Professional Services
 - Q4: Retouch all sectors

Focusing on new innovation industries and utilizing data from the strategic plan, this council will serve as a regional convenor to unify and empower the regional workforce development ecosystem by fostering collaboration between education, industry, and government.

Informed by data and energized by inclusion, the advisory is committed to identifying cross-sector partnerships and utilize complex data sets with the intent to build a resilient and adaptable workforce that meets the demands of today while serving the needs and challenges of tomorrow.



The Albuquerque Regional Economic Alliance's industry aligned advisory councils work to shape the organization's key target industry initiatives, leverage connections to further job creation and competitiveness efforts and support the execution of strategic initiatives aimed at attracting and growing key industries for economic diversification of the greater Albuquerque region.

MISSION

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CURRENT PRIORITIES

The initial focus of this Advisory includes the execution of a Memorandum of Understanding and a Data Sharing Agreement between AREA and Central New Mexico Community College as well as other partners interested in leveraging and developing new insights to inform regional and state level strategies.

COUNCIL EXPERTISE

Members of the Talent Insights Advisory Council represent a diverse range of leaders with expertise in data science and analysis as well as higher educational programs and outcomes.

INTERESTED IN GETTING INVOLVED?

Contact us today.

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Top Takeaways:

- 1. Up to 80% of new job creation comes from existing industry.
- 2. Business intelligence gained into business practices, planned future actions, as well as the challenges of targeted companies and industries.
- 3.BRE programs are designed to create a strong business climate and encourage businesses to invest and grow in the community.
- 4. Regional BRE programs offer a one-stop-shop to economic development partners including, workforce, municipal, utilities, and others.
- 5. Companies analyzed in greater Albuquerque are showing a strong market expansion score, emphasizing the importance of outreach and engagement!

Thank You!





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